

Mr Elliot Sorene *MB BS FRCS (Tr & Orth) EDHS*
Consultant Orthopaedic, Hand & Upper Limb Surgeon

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Cancellation Policy

It is the aim of this practice to provide good quality care to all our patients on schedule and to use clinical time effectively. To achieve this aim we have an appointment cancellation policy.

Cancellation of an appointment

Although we understand that schedules do change we ask that you provide us with at least 24 hour's notice for any appointment changes. Missed appointments prevent us from scheduling another patient that could benefit from our services. If you miss/cancel your appointment and have failed to notify us at least 24 hours prior to your scheduled appointment, you will be charged 50% of the consultation fee. This will be taken from the debit/credit card details you supplied upon booking your appointment. We schedule individual time with each patient to allow us to deliver the quality, personal care that every patient deserves.

Cancellations should be made by telephone or by email:

Ali@londonhand.com

Sophie@londonhand.com

Office Number: 02070783869